

National Health Workforce Accounts (NHWA) implementation for improving health workforce data and evidence

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Dialogue on key health workforce planning data definitions, Budapest 29-30-Oct-2018

A global call for strengthening HRH data **World Health Organization**





- 1. Optimize the existing workforce in pursuit of the Sustainable **Development Goals and universal** health coverage (e.g. education, employment, retention)
- Anticipate and align investment in future workforce requirements and plan the necessary changes (e.g. a fit for purpose, needs-based workforce)
- 3. Strengthen individual and institutional capacity to manage HRH policy, planning and implementation (e.g. migration and regulation)
- Strengthen data, evidence and knowledge for cost-effective policy decisions (e.g. National Health **Workforce Accounts)**

One vision:

Accelerate progress towards universal health coverage and the 2030 Agenda for Sustainable Development by ensuring equitable access to health workers within strengthened health systems

Two goals:

Invest in both the expansion and transformation of the global

health and social workforce

Five workstreams: To facilitate the implementation of intersectoral approaches and country-driven action and catalyse sustainable investments, capacity-building and policy action: (1) advocacy, social dialogue and policy dialogue; (2) data, evidence and accountability; (3) education, skills and jobs; (4) financing and investments; and (5) international labour mobility



A mandate: 69th and 70th WORLD HEALTH ASSEMBLIES resolutions World Health Organization



Resolution WHA69.19 in 2016

URGES Member States to implement policy options towards:

resources for health data with annual reporting to the Global Health Observatory, as well as progressive implementation of national health workforce accounts, to support national policy and planning and the Global Strategy's monitoring and accountability framework

Resolution 70.18 in 2017 adopted the Five-Year Action

Plan with strong focus on data, evidence and accountability through the use of NHWA

http://www.who.int/hrh/com-heeg/action-plan-annexes/en/

National Health Workforce Accounts



The National Health Workforce Accounts (NHWA) is a system by which countries progressively improve the availability, quality, and use of data on health workforce through monitoring of a set of indicators to support achievement of Universal Health Coverage, Sustainable Development Goals and other health objectives.

Purpose:

- Standardize health workforce information
- Interoperability
- Tracking HRH policy performance toward universal health coverage.

بوين 中文 English Français Русский Español Health workforce National Health Workforce Accounts (NHWA) Health workforce Related documents The National Health Workforce Accounts is a system by which countries progressively improve the availability, quality, and use of data on health workforce through monitoring of a set of indicators to support achievement of Universal Health Coverage, Sustainable Development Goals and other health objectives Migration and retention In May 2016, the 69th World Health Assembly adopted the Global Strategy on HRH: Workforce 2030 (GSHRH). The World Health Assembly, in its resolution Nursing and midwifers 69.19. "URGES all Member States to[...]progressively implement the National Health Workforce Accounts" Both, the High-Level Commission on Health. Employment & Economic Growth (ComHEEG) and the UN General Assembly resolution (A/RES/71/159) adopted in December 2016, support the implementation Community-based health workers National Health Workforce Accounts -Handbook Resource centre WHO, in collaboration with partners, have developed a set of tools to facilitate the implementation of NHWA. News and events **Documents and tools** NHWA Brochure: a short booklet that gives the overview and understanding o NHWA Handbook: a book describing the whole NHWA approach and defining a set Understanding National Health Workforce Health Workforce statistics NHWA online data platform: video [7] NHWA web portal to access data visuals and infographics of health workforce data Health workforce statistics included in the Global Health Observator Capacity building Vorkshop on improving the generation and use of HRH data in South-Fast Asia Region: the role of National Health Workforce Accounts September 2017 ◆ Consultation francophone sure les comptes nationaux des personnels de santé
 □ pdf, 371kb



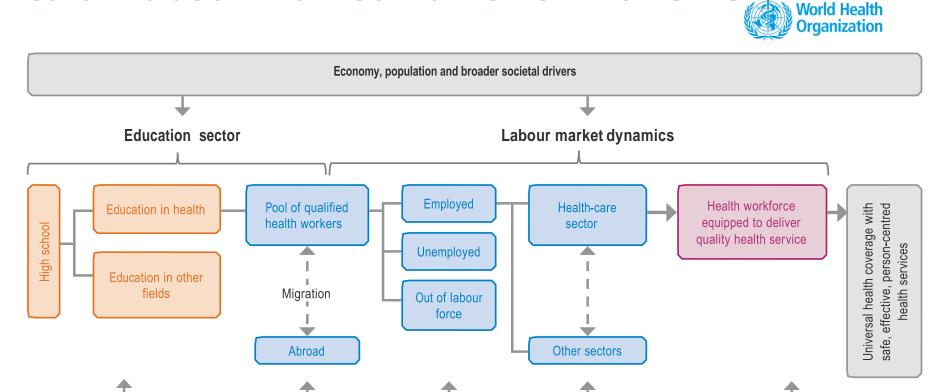
Scope of NHWA work



- Global public goods
- Diversification of sources (Routine, LFS, Census, professional organization, other surveys, financial data, published research....)
- Quality assurance (incl. triangulation)
- Analytical work
- Dissemination and use
- Country capacity to implement
- Partnership for data (GHWN, ILO, OECD, UNESCO, IPUMS,...)

07/11/2018 | Title of the presentation

Health Labour Market Framework for UHC



Policies on production

- on infrastructure and material
- on enrolment
- on selecting students
- · on teaching staff

Policies to address inflows and outflows

- to address migration and emigration
- · to attract unemployed health workers
- to bring health workers back into the health-care sector

Policies to address maldistribution and inefficiencies

- to improve productivity and performance
- to improve skill mix composition
- to retain health workers in underserved areas

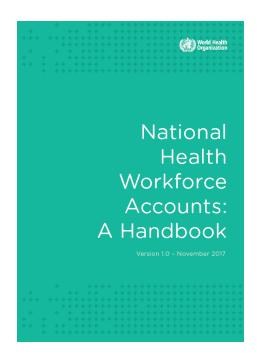
Policies to regulate the private sector

- to manage dual practice
- to improve quality of training
- to enhance service delivery

Source: Sousa et al 2013

National Health Workforce Accounts

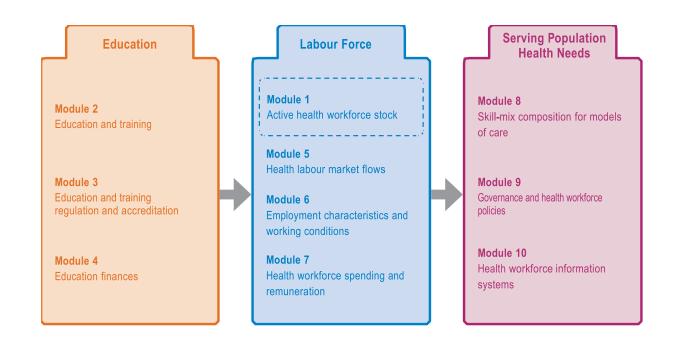




Use of the Health Labour Market Framework.

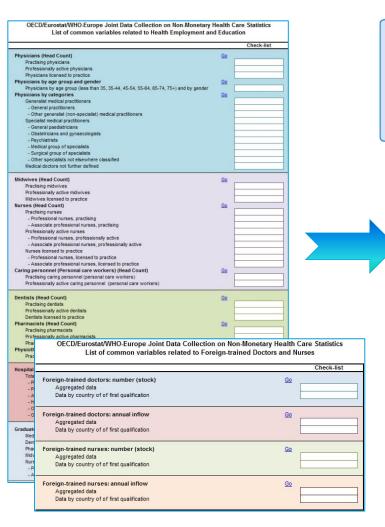
78 key indicators covering 10 modules to obtain comprehensive data on all aspects of health workforce

- A handbook
- An implementation guide
- A web platform for data reporting, monitoring and visualisation



The Joint Questionnaire mapping to NHWA





1 Active health workforce stock

Stock

- Health worker density
- · Health worker density at subnational level

Distribution

- · Health worker distribution by age group
- · Female health workforce
- · Health worker distribution by facility

Migration

- · Share of foreign-born health workers
- · Share of foreign-trained health workers
- Distribution

2 Education and training

Applications

- Master list of accredited health workforce education and training institutions
- · Duration of education and training
- · Applications for education and training

Admissions

- Ratio of admissions to available places
- Ratio of students to qualified educators for education and training

Exit / drop out

 Exit / drop-out rate from education and training programmes

Graduation

 Graduation rate from education and training programmes

Health labour market flows

Entry Into labour market

- · Graduates starting practice within one year
- Replenishment rate from domestic efforts
- . Entry rate of foreign health workers

Exit from labour market

- Voluntary exit rate from health labour market
- Involuntary exit rate from health labour market

Labour market imbalances

- Unemployment rate
- · Vacancy rate

8

Skill-mix composition for models of care

Sectoral workforce composition

- Percentage of health workforce working in hospitals
- Percentage of health workforce working in residential long-term care facilities
- Percentage of health workforce working in ambulatory health care

Skill distribution

- · Specialist surgical workforce
- · Family medicine practitioners
- Existence of advanced nursing roles

International Health Regulation capacity

- Availability of human resources to implement the International Health Regulations
- Applied epidemiology training programme

Implementation of the NHWA



WHO developed an **Implementation guide** to help countries run NHWA in a sustainable manner.

For policy makers and programme managers

Phase II
Conceptualization

Phase II
Operationalization

Phase III
Process revision and sustainability

Eight steps

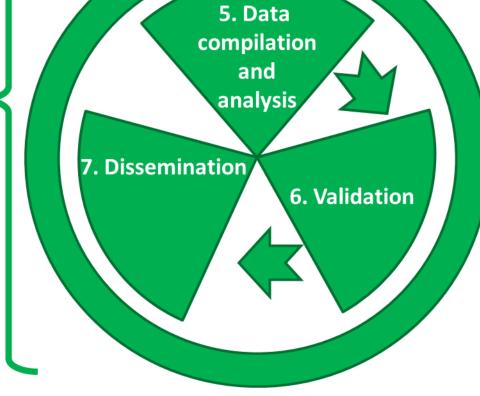
1. Governmental "buy-in"



2. Governance

3. Scoping and planning

4. Legal framework



8. Process revision

Some HRH Policy Challenges



Health Workforce Migration Skewed Geographic Distribution

Evolving HWF Demography

Sectoral imbalances

Skill Mix Imbalance

> HRH Challenges

Planning and projections

Funding for health workforce

Shortage of selected occupation s

Example of policy question and link to indicators Subnational disaggregation - planning

Policy question:

What is the baseline distribution of health workers across the subnational disaggregation to account for assessing the difference in accessing health care?

Module 1 - Active health workforce stock:

01_02 Health worker density at subnational level

Module 5 - Health labour market flows:

05_06 Unemployment rate 05_07 Vacancy rate

relevancy enhancer

Module 9 - Governance and health workforce policies:

09_05 Institutional models for assessing health care staffing needs

Reporting (partly) enabled

Module 10 - Health workforce information systems:

10_01 HRHIS for reporting on IHR
10_02 HRHIS for WHO
Code of Practice reporting
10_06 HRHIS for tracking the number of active stock on the labour market





01_02 Health worker density at subnational level

01_05 Health worker distribution by facility ownership

01_06 Health worker distribution by facility type

02_06 Exit / drop-out rate from education and training programmes

02_07 Graduation rate from education and training programmes

05_01 Graduates starting practice within one year

05_02 Replenishment rate from domestic efforts

05_06 Unemployment rate

05_07 Vacancy rate

11/7/2018

1-02

Health worker density at subnational level

Dimension: Stock

Indicator name

Density of active health workers per 10 000 population at subnational level

Numerator

Number of active health workers at subnational administrative units, defined in headcounts

Denominator

Total population at subnational level

Disaggregation

By occupation

Definition

Number of active health workers per 10 000 population in the given subnational administrative unit.

Preferably, the location where the health worker works should be taken into account when subnational levels are defined according to Member States' needs. The use of administrative units to the first or second subnational level is recommended (depending on the structure of administrative units and the size of subnational territories), without overlaps between the administrative units. Examples of subnational administrative units: states, regions, provinces, counties, and districts.

Glossary

- · Active health worker
- Occupation
- Subnational level

Data reporting frequency

Annual

Potential data sources

- · Health workforce registry or database
- Aggregate data from health facilities (routine administrative records, Health Management Information System, District Health Information System census and/or survey)
- · Professional council/chamber/association registers
- Population census data
- · Health facility database (with location)
- · United Nations Statistics Division population data

Further information and related links (WHO 2015a, WHO et al. 2009, USAID and CapacityPlus 2015)

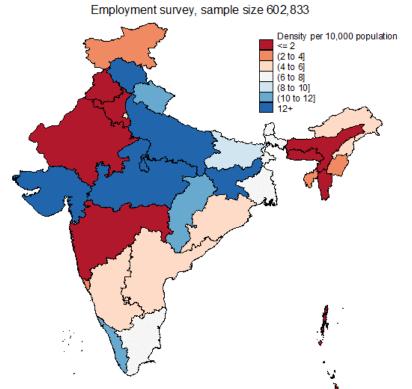
Additional references (WHO 2015c, OECD et al. 2016, OECD 2016)

Census data to monitor subnational disparities



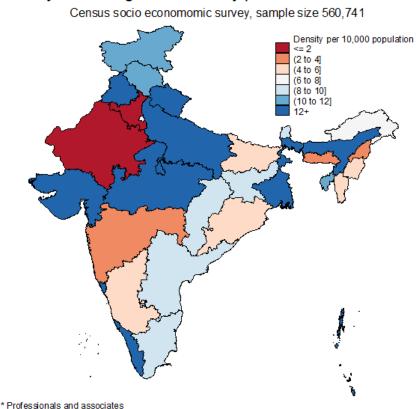
Density of Nursing and midwifery personnel in India and its evolution from 2004 to 2009

Density of Nursing and Midwifery personnel* in India 2004



* Nurses. Midwives and health visitors

Density of Nursing and Midwifery personnel* in India 2009



Source: Minnesota Population Center. Integrated Public Use Microdata Series, International: Version 7.0 [dataset]. Minneapolis, MN: IPUMS, 2018. https://doi.org/10.18128/D020.V7.0. Data from the Ministry of Statistics and Programme Implementation, India

11/7/2018

1-05

Abbreviated name

Health worker distribution by facility ownership

Dimension: Distribution

Indicator name

Percentage of active health workers employed by type of facility ownership

Numerator

Number of active health workers, defined in headcounts, working in facilities owned by the given institutional sector

Denominator

Total number of active health workers, defined in headcounts

Disaggregation

By occupation and facility ownership

Definition

Percentage of active health workers employed in facilities by type of ownership (public, private not-for-profit, private for-profit).

The categories of facility ownership can be aligned to institutional sector definitions of the System of National Accounts (SNA 2008).

Glossary

- Active health worker
- · Facility/institution ownership type
- · Institutional sector

Data reporting frequency

Annual

Potential data sources

- · Health workforce registry or database
- Aggregate data from health facilities (routine administrative records, Health Management Information System, District Health Information System census and/or survey)

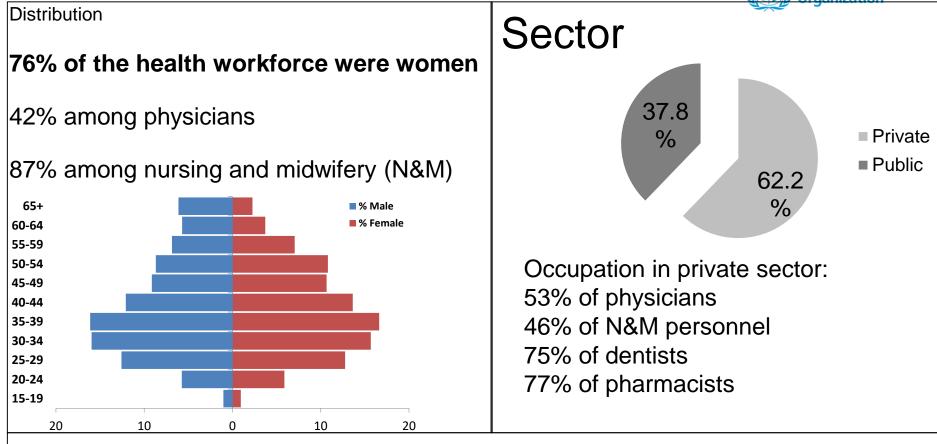
Further information and related links (WHO et al. 2009, USAID and CapacityPlus 2015, European Communities et al. 2008)

Additional references

(WHO 2007)

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Labour force surveys to monitor several indicators Example from Brazil 2017 (sample size: 43000 Health workers) World Health



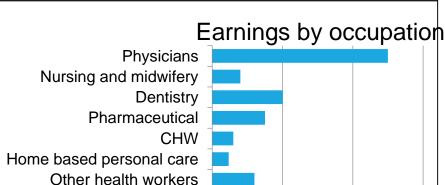


Gender pay gap (unadjusted) 29.6%.

Occupation specific:

Physicians 20% N&M 12%

Dentists 10% Pharmacists 6%



Source: ILO Labour Force Survey

Health worker distribution by facility type

Dimension: Distribution

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Percentage of active health workers employed by facility type

Numerator

Number of active health workers, defined in headcounts, working in a specific facility type

Denominator

Total number of active health workers, defined in headcounts

Disaggregation

By occupation

Definition

Percentage of active health workers employed in the given facility type, by occupation.

Health facility types based on the classification of System of Health Accounts:

- · Hospitals (HP.1)
- · Residential long-term care facilities (HP.2)
- · Providers of ambulatory health care (HP.3)
- Ancillary services (HP.4, including transportation, emergency rescue, laboratories and others)
- · Retailers (HP.5, including pharmacies)
- · Providers of preventive care (HP.6).

Glossary

- · Active health worker
- · Facility type

Data reporting frequency

Annual

Potential data sources

- Health workforce registry or database
- Aggregate data from health facilities (routine administrative records, Health Management Information System, District Health Information System census and/or survey)

Further information and related links

(WHO 2015c, OECD et al. 2011, WHO Regional Office for the Western Pacific 2007)

Exit / drop-out rate from education and training programmes

Dimension: Exit / drop out

Indicator name

Rate of students from a cohort exiting a health workforce education and training programme without completion

Numerator

Number of students from a cohort not completing or repeating a year of a health workforce education and training programme

Denominator

Number of students from the same cohort who enrolled in a health workforce education and training programme the previous year

Disaggregation

By health workforce education and training programme, by sex

Definition

Rate of students from a cohort leaving a health workforce education and training programme without completion, by health workforce education and training programme, by sex.

The exact drop-out rate can also be calculated from longitudinal information on students following cohorts of students over several years. If such data are available, the drop-out rate estimated on the most recent complete cohort can be reported.

Glossary

- · Drop-out
- · Health workforce education and training programme
- Sex
- Student

Data reporting frequency

Annual

Potential data sources

Databases of health education and training institutions

Further information and related links (UNESCO 2009, UNESCO 2017, Pan American Health Organization 2011)

2-07

Abbreviated name

Graduation rate from education and training programmes

Dimension: Graduation

Indicator name

Ratio of the number of students graduating from a health workforce education and training programme to the number of students enrolled in first year of the same education and training programme

Numerator

Number of graduates from a cohort of a health workforce education and training programme

Denominator

Number of students enrolled in first year of the same health workforce education and training programme

Disaggregation

By health workforce education and training programme

Definition

This indicator aims to approach the graduation rate using data available on an annual basis. The exact graduation rate can also be calculated from longitudinal information on students following cohorts of students. If such data are available, the graduation rate estimated from the most recent complete cohort can be reported.

Glossary

- Graduate
- · Health workforce education and training programme
- Sex
- Student

Data reporting frequency

Annual

Potential data sources

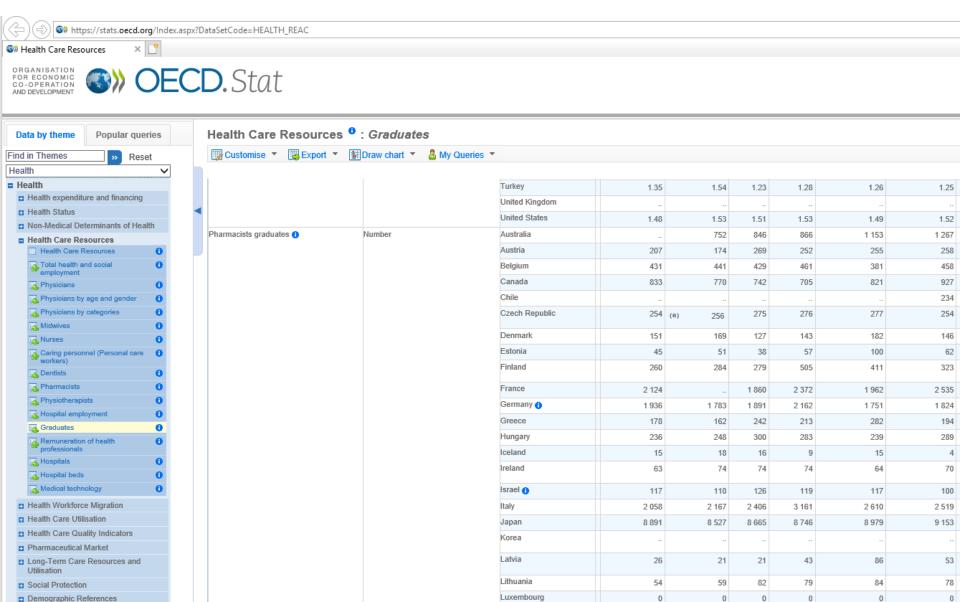
Databases of health education and training institutions

Further information and related links (WHO 2016c, WHO 2015a)

11/7/2018

Graduates – example of data from OECD





5-01

Abbreviated name

Graduates starting practice within one year

Dimension: Entry into labour market

Indicator name

Ratio of previous year graduates who started practice to total number of previous year graduates

Numerator

Number of previous year graduates who started practice within one year after graduation

Denominator

Number of previous year graduates

Disaggregation

By occupation, by occupation and sex

Definition

Ratio of previous year graduates who started practice within one year after graduation to total number of previous year graduates, by occupation.

For physicians, graduates who started internship/residency training after graduation are included in the list of graduates who started practice.

Glossary

- Occupation
- Graduate

Data reporting frequency

Annual

Potential data sources

- · Health workforce registry or database
- Database on graduates of education and training programmes (individual or aggregate data)
- · Professional council/chamber/association registers

Further information and related links (WHO 2015c)

11/7/2018

Replenishment rate from domestic efforts

Dimension: Entry into labour market

Indicator name

Ratio of newly active domestic trained health workers to total stock of active health workers

Numerator

Number of newly active domestic trained health workers

Denominator

Total number of active health workers, defined in headcounts

Disaggregation

By occupation, by occupation and sex

Definition

Newly active health workers: health workers who started their activity in the given profession. In case data are available only for newly licensed health workers, the total number of licensed health workers should be used as denominator regardless of availability of data on active health workers. Only domestic trained health workers should be included. Health workers who started their activity after a temporary leave should also be counted.

For total number of active health workers, data at the middle or the end of the reference year should be used.

Glossary

- · Active health worker
- Activity level
- · Domestic trained health worker
- · Newly active health worker
- Occupation

Data reporting frequency

Annual

Potential data sources

- Ministry of Health database
- Health workforce registry or database
- · Professional council/chamber/association registers
- Aggregate data from health facilities (routine administrative records, Health Management Information System, District Health Information System census and/or survey)

Further information and related links

(WHO et al. 2009, USAID and CapacityPlus 2015, WHO 2015c)

Abbreviated name Unemployment rate

5-06

Dimension: Labour market imbalances

Indicator name

Unemployment rate

Numerator

Number of trained health workers currently unemployed

Denominator

Total number of active health workers in the labour force and unemployed health workers

Disaggregation

By occupation, by occupation and sex, by occupation and subnational level

Definition

Unemployment rate as defined by national employment standard. Persons in unemployment are those of legal working age who are not currently employed, but who have actively sought employment and are available to take up a job opportunity. New graduates not in activity should also be included.

For unemployed persons, occupation refers to the last job they held for which they are qualified. If information on the "last job held" is missing, the "occupation in which the jobseeker is seeking work" can be used.

Glossary

- Employment
- · Unemployment
- · Unemployment rate

Data reporting frequency

Annual

Potential data sources

- · Statistics from employment offices
- · Labour force surveys
- · National health accounts surveys
- · Population census data

Further information and related links

(International Labour Organization 2013, Eurostat 2017a, WHO et al. 2009)

Additional references

(USAID and CapacityPlus 2015)

5-07

Abbreviated name Vacancy rate

Dimension: Labour market imbalances

	lica:		

Ratio of unfilled posts to total number of posts

Numerator

Number of funded full-time posts that have not been filled for at least six months, which employers are actively trying to fill

Denominator

Total number of funded full-time posts (filled and unfilled)

Disaggregation

By occupation, by occupation and by subnational level

Definition

Ratio of unfilled posts to total number of posts, by occupation and by subnational level.

Glossary

- Occupation
- Job vacancy
- · Subnational level
- · Vacancy rate

Data reporting frequency

Annual

Potential data sources

- · Labour force surveys
- · Health facility assessments
- · Employment offices and/or job agencies

Further information and related links (WHO Regional Office for the Western Pacific 2007, WHO et al. 2009, Eurostat 2010)

Global Public Goods: NHWA



NHWA handbook,

NHWA implementation guide,

NHWA – Advocacy brochure

NHWA online data platform and user guide,

NHWA training material incl. tutorial videos











WHO

20, Avenue Appia 1211 Geneva

Switzerland

Recent efforts for improving availability and quality of HRH data 2015-2018



	2015	2018
Physicians		
Number of data points (country-year)	1210	1500
Number of countries with data less than 5 years	111	124
Number of countries with data enabling trend analysis (5 points of more)	88	127
Nursing and midwifery		
Number of data points (country-year)	1110	1377
Number of countries with data less than 5 years	102	124
Number of countries with data enabling trend analysis (5 points of more)	79	121
Number of countries reporting at least once statistics for 5	162	174
categories of Health workers (physicians, nursing, midwifery,		
dentistry, pharmaceutical personnel)		

Source: WHO, Global Health Observatory

Capacity building on NHWA – Country focus



Capacity building: Over 50 countries and more than 150 national experts

Regional workshops	Participating countries	Number of participant s
AFRO - Maputo	(Ghana, Kenya, Liberia, Malawi, Mozambique, Namibia, Nigeria, Tanzania and Zambia)	30
AFRO - Dakar	(Benin, Burkina Faso, Côte d'Ivoire, Gabon, Guinee, Mali, Niger, Senegal, Chad, Togo)	30
AFRO – Harare Advanced training	(Mozambique, Nigeria, Uganda, Tanzania, South Africa, Zimbabwe, Rwanda, Kenya, Lesotho, Sierra Leone, Malawi, Namibia, Ghana)	40
EMRO - Cairo	Afghanistan, Egypt, Islamic Republic of Iran, Jordan, Morocco, Oman, Palestine, Saudi Arabia, Sudan, Syrian Arab Republic, Tunisia, United Arab Emirates	30
PAHO – Miami Briefing workshop	ARG, BARB, BOLIV, BRA, COL, COSTA RICA, CUBA, CHILE, DOM Rep, ECU, GUAT, GUYANA, HOND, EL SALV, JAM, MEX, NICAR, PANAM, PERU, TRI & TOB, URU, VENEZ	40
SEARO – New Delhi	(Bangladesh, Bhutan, Indonesia, India, Sri Lanka, Myanmar, Maldives, Thailand, Timor-Leste)	30
PAHO - Washington	15-17 October 2018	
EURO - Minsk	16-17 October 2018	
AFRO - Abidjan	5-9 November 2019	